

Casual Child Care - Frequently Asked Questions

How do I book a spot for Casual Child Care?

Casual Child Care is on a first-come first-serve basis. Spots can be reserved no earlier than a week in advance (exception below for deployment punch cards). Families must phone the program directly at the MFRC - (250) 363-2674 and leave a message to reserve spot. No more than 1 session per day, and 2 sessions per week may be utilized. Care cost is \$9 per session. Please note that reservation calls will only be taken starting at 8:30am the 1-week earlier than the session needed.

Do I get priority if my spouse is deployed?

Yes, spaces are reserved for families going through a deployment. At all times no less than 4 spaces are reserved for families experiencing any work related separation, regardless of length (i.e. a family whose member who is sailing on an MCDV for two weeks would be entitled to one of these four spots). This service remains on a first-come first-served basis. Deployed families may take more than the 4 allocated spaces only if there is unused space available for that session. On the other hand if the reserved deployment spaces are not confirmed as of 4 PM the day prior to the session, these spaces may be released to support other MFRC programs.

How can I get a deployment punch card?

When the member is away for 21 consecutive days or more, families are entitled to a deployment punch card. This would include separations due to deployments, courses, postings etc. The punch card is valid for one 3-hour session per week per child (4 per month). Please stop by our Information and Referral desk for more information. You can also book up to 8 days in advance if you are going through a deployment.

We are a military family. Do we get priority to the Casual Child Care?

All of the families that participate in the Casual Child Care are Canadian Armed Forces (CAF) members, we only accept families of full-time military members.

Do I need to do a gradual entry for my child?

Infants under the age of 18 months must attend Casual Childcare program for no more than 1 hour on their first visit. This can be done with or without parent/guardian attending. Parent/guardian must be accessible at all time during this visit (in building or available on cellular phone).

What if I am new to the community and do not have two emergency contacts?

Your registration will not be confirmed until you have two emergency contacts that would be available in case of an emergency. The two emergency contacts must have different telephone numbers, and be aware of this responsibility. This is a licensing requirement.

What if I do not have a doctor?

Until you get a family doctor, write in the phone number and address of a walk-in medical clinic that you would use. You must also include the name of a doctor who works at that clinic, preferably one your child has seen on a regular basis.

Is there a discount if I have more than one child in the daycare?

All of the daycare fees go to the operation of the program. We are not able to reduce fees for more than one child in the care from the same family.

Do I need to provide snacks and diapers for my child?

Yes, all snacks and supplies such as diapers are the responsibility of the family. Families will be made aware of any restrictions to food due to allergies of children in our care. Our centre always remains a nut free environment.

Does my child go outdoors on a daily basis?

Children at the MFRC go outside on a daily basis, regardless of the weather. Please ensure that your child arrives with appropriate clothing for the weather. On good weather days, children may remain outdoors for longer periods of time.

What qualifications do childcare staff at the MFRC have?

Staff is trained to meet the highest standards in working with children and meet all licensing requirements for this setting. Staff must hold a valid First Aid Certificate. The MFRC offers continuous training and opportunities for professional development.