

MFRC Daycare - Frequently Asked Questions

How do I register for the MFRC Daycare?

You must first get on the MFRC Daycare Waitlist. The MFRC Daycare is constantly in high demand and we recommend getting on the list as early as you can. It can take up to two years to get into the Infant & Toddler Daycare (children under the age of 3 years). You can register for the [daycare waitlist online](#). We do take names (or due dates) for families who are expecting. You can also access our [Daycare Waitlist Guidelines online](#).

We are a military family. Do we get priority to the daycare?

All of the families on the Daycare Waitlist are Canadian Armed Forces (CAF) members; we only accept families of full-time military members. We assign daycare spaces according to date of application.

What if I am new to the community and do not have two emergency contacts?

Your registration will not be confirmed until you have two emergency contacts who would be available in case of an emergency. The two emergency contacts must have different telephone numbers, and be aware of this responsibility. This is a licensing requirement.

What if I do not have a doctor?

Until you get a family doctor, write in the phone number and address of a walk-in medical clinic that you would use. You must also include the name of a doctor who works at that clinic, preferably one your child has seen on a regular basis.

Is there a discount if I have more than one child in the daycare?

All of the daycare fees go to the operation of the program. We are not able to reduce fees for more than one child in the care from the same family.

Do I need to provide snacks, lunches and diapers for my child?

Yes, all meals and supplies such as diapers are the responsibility of the family. Families will be made aware of any restrictions to food due to allergies of children in our care. Our centre always remains a nut free environment. We do accept cloth diapers for the Infant & Toddler Daycare however, the diapers will be sent home for cleaning.

Does my child go outdoors on a daily basis?

Children at the MFRC go outside on a daily basis, regardless of the weather. Please ensure that your child arrives with appropriate clothing for the weather. On good weather days, children may remain outdoors for longer periods of time.

What qualifications do childcare staff at the MFRC have?

Staff are trained to the highest standards in working with young children. Staff hold an Early Childhood Education Diploma, with some having the additional Infant & Toddler certification. All hold a current License to Practice. Staff must hold a valid First Aid Certificate. The MFRC offers continuous training and opportunities for professional development.

Do I have to pay if my child is away from the centre because of illness or is on vacation leave?

Yes, full monthly fees are always required to stay in the program. In order to maintain your child care space, the full fees must be paid for any period of time during which your child is away from the centre, including vacation, statutory holidays, sickness or other absence. No refunds will be given for these absences. The

parent is not permitted to sublet their child's position for any reason. All fees go towards the operation of the program.

How do I withdraw from the program?

Child Care is offered by the calendar month, beginning on the first day of each month. Parents agree to give **one full calendar month** notice in writing to the MFRC Day Care Centre by the last day of the month, one month prior to leaving (e.g. March 31st for May 1st). Licensing regulations require that your child withdraw from the centre when they have reached the licensed group-care age maximum for this centre.