

# Preschool - Frequently Asked Questions

## **How do I register for the MFRC Preschool?**

Registration for the MFRC Preschool is done yearly in the second week of May. This is a first-come first-served registration. If space is still available after this day registration is ongoing throughout the year. If the preschool is full request for the waitlist [can be done online](#).

## **We are a military family. Do we get priority to the preschool?**

All of the families in the preschool are Canadian Armed Forces (CAF) members, we only accept families of full-time military members.

## **Should I choose the 2-day/week Preschool or the 3-day/week Preschool?**

The 2-day/week Preschool, which happens on Monday & Wednesday afternoons 1:00-3:30, is designed for children turning 3 years of age in the current calendar year. The 3-day/week Preschool, which happens on Monday, Wednesday and Friday morning 9:00-11:30, is designed for children turning 4 years of age in the current calendar year, children heading to Kindergarten the following year. **Please note that for both Preschools we require the children to be fully potty trained.**

## **What if I am new to the community and do not have two emergency contacts?**

Your registration will not be confirmed until you have two emergency contacts that would be available in case of an emergency. The two emergency contacts must have different telephone numbers, and be aware of this responsibility. This is a licensing requirement.

## **What if I do not have a doctor?**

Until you get a family doctor, write in the phone number and address of a walk-in medical clinic that you would use. You must also include the name of a doctor who works at that clinic, preferably one your child has seen on a regular basis.

## **Do I need to provide snacks for my child?**

Yes, snacks are the responsibility of the family. A healthy snack is required for each class. Families will be made aware of any restrictions to food due to allergies of children in our care. Our centre always remains a nut free environment.

## **Does my child go outdoors on a daily basis?**

Children at the MFRC go outside on a daily basis, regardless of the weather. Please ensure that your child arrives with appropriate clothing for the weather. On good weather days, children may remain outdoors for longer periods of time.

## **What qualifications do childcare staff at the MFRC have?**

Staff is trained to the highest standards in working with young children. Staff holds, as a minimum, an Early Childhood Education Diploma. All hold a current License to Practice. Staff

must hold a valid First Aid Certificate. The MFRC offers continuous training and opportunities for professional development.

**Do I have to pay if my child is away from the centre because of illness or is on vacation leave?**

Yes, full monthly fees are always required to stay in the program. In order to maintain your child care space, the full fees must be paid for any period of time during which your child is away from the centre, including vacation, statutory holidays, sickness or other absence. No refunds will be given for these absences. The parent is not permitted to sublet their child's position for any reason. All fees go towards the operation of the program.

**How do I withdraw from the program?**

Child Care is offered by the calendar month, beginning on the first day of each month. Parents agree to give **one full calendar month** notice in writing to the MFRC Day Care Centre by the last day of the month, one month prior to leaving (e.g. March 31<sup>st</sup> for May 1<sup>st</sup>). Licensing regulations require that your child withdraw from the centre when they have reached the licensed group-care age maximum for this centre.